

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF CITIZENS)	
TELECOMMUNICATIONS COMPANY,)	
D/B/A CITIZENS TELECOM FOR A)	CASE NO. 96-141
CERTIFICATE TO PROVIDE INTRASTATE)	
TELECOMMUNICATIONS SERVICES)	

O R D E R

On May 6, 1996, Citizens Telecommunications Company d/b/a Citizens Telecom ("Citizens Telecom") filed its application with the Commission seeking a Certificate of Public Convenience and Necessity to provide intrastate, long-distance telecommunications services as a reseller within the Commonwealth of Kentucky.

Citizens Telecom is a Delaware corporation proposing to resell the services of carriers currently certified within the Commonwealth of Kentucky in accordance with the terms and conditions set forth in its tariff. Citizens Telecom does not seek authority to provide operator-assisted telecommunications services.

Citizens Telecom employs no intrastate transmission or reception telecommunications equipment or facilities in the performance of its services, and all intrastate facilities, equipment, and networking will be provided by the underlying carrier. Citizens Telecom will not construct any new facilities in the Commonwealth of Kentucky.

The information provided by Citizens Telecom demonstrates its financial, managerial, and technical capability to provide intrastate, long-distance telecommunications service. The proposed rates filed May 6, 1996, as revised June 28, 1996, should be approved as the fair, just and reasonable rates to be charged, with the following

modification: On Original Page 14, Section 2.63, state the amount to be charged for returned checks.

In Administrative Case No. 306,¹ the Commission stated the importance of eliminating possible customer confusion arising from the name of the billing service, rather than the name of the provider of telecommunications services, appearing on the bill. Accordingly, Citizens Telecom should ensure that its name appears prominently on all bills issued to customers for services rendered by it.

The Commission, having considered the application, the information provided by Citizens Telecom, and being otherwise sufficiently advised, HEREBY ORDERS that:

1. Citizens Telecom is granted authority to provide intrastate, long-distance telecommunications services within the Commonwealth of Kentucky on and after the date of this Order.
2. Citizens Telecom shall comply with the provisions of the Orders in Administrative Case No. 323.²
3. Citizens Telecom shall ensure that its name appears prominently on all bills issued to customers for services rendered by it.
4. Citizens Telecom's authority to provide service in this Commonwealth is strictly limited to those services described in this Order and in Citizens Telecom's application.

¹ Administrative Case No. 306, Detariffing Billing and Collection Services, Order dated April 30, 1990.

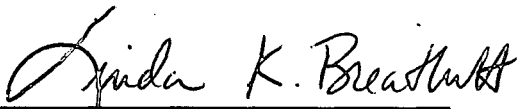
² Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality.

5. The rates and charges proposed by Citizens Telecom are hereby approved as filed on May 6, 1996 and revised June 28, 1996, with the modification prescribed herein.

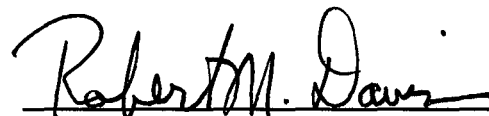
6. Within 30 days from the date of this Order, Citizens Telecom shall file its tariff sheets, with the modification prescribed in this Order, in accordance with 807 KAR 5:011.

Done at Frankfort, Kentucky, this 29th day of July, 1996.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director